mobilehealth

Mobile Health— Software Quality Assurance Tester—Remote

Mobile Health is looking for a QA Software Tester to help us continue on our mission to change the healthcare system.

Mobile Health has quickly become one of the largest and fastest growing digital healthcare SaaS platforms in the US. Our goal is to help our customers make a culture of health simple.

Mobile Health provides communications, incentives, tools, and real-time analytics that individuals and employers can use to improve workforce health and overall wellbeing for employees and their families. We have millions of users and hundreds of employers on our platform working to improve their health, fitness and reduce their healthcare costs.

Why join Mobile Health?

- We work with great technology
- We have an amazing team (experienced, creative people, collaborative environment, lots of important work to do)
- We have an incredible product (growing healthcare space, happy customers)
- We make a real difference for our customers (and their employees)
- We offer industry competitive compensation and benefits

Job Description

The QA Software tester will perform manual testing to ensure the highest level of quality for our product implementations.

Primary Responsibilities

- Test proprietary software at multiple levels including functional/non-functional, UAT/UI/UX, integration, regression, etc. to ensure it meets product and customer specifications for solutions delivery on our SaaS platform
- Identify, analyze, and document defects, questionable functions, errors and inconsistencies in software program functions and content
- Create, execute, document and track test cases, test data and unresolved problems
- Communicate testing requirements, status, issues and risks with stakeholders
- Review computer logs and reports to identify program processing errors and possible improvements
- Review and contribute to software product documentation

- Develop subject matter expertise of our software platform and apps by taking initiative to research, isolate and reproduce problems, self-learning, and staying current with new product features and integrations
- Contribute to the establishment of standards and procedures for program design and testing
- Collaborate with and recommend product improvements or revisions to Product, Product Innovations, Engineering, and Client Services teams
- Balance quality outcomes with product timelines

QUALIFICATIONS

- B.S. in Software Engineering, Computer Science or related field
- 2 or more years of experience in software QA and/or development including testing web applications and mobile apps
- Experience and familiarity with web page design and implementation, various web browsers, DevTools, APIs, and Data Quality/Analysis
- An understanding of UX best practices and responsive web design
- Detail-oriented with the ability to pick up on nuances
- Exceptional written communication skills, with a strong aptitude for grammar, spelling, and proper punctuation
- Organized, proactive and flexible in response to working for a constantly changing, fast-paced company and willing to take on new responsibilities as opportunities arise
- Self-motivated and able to master new technologies and concepts via hands-on learning
- Disciplined and able to work remotely from your home; you'll need a workspace with a reliable internet connection, but we'll provide you with a computer
- Authorized to work in the U.S. without sponsorship; no third-party agencies
- Willing to undergo a background check, in accordance with local law/regulations